9178 11783 Travel consultant in Rosenheim We are looking for motivated employees for over 500 different professions. And all over Germany. Whether experienced professionals or career starters: inside - we offer numerous entry and further training opportunities.  
  
We are looking for you as a travel consultant at the DB travel center in Rosenheim and in a replacement function at other locations in Chiemgau as soon as possible.  
Your tasks:  
  
- You are responsible for advising and selling all offers and additional services in DB passenger transport  
- You conduct customer meetings in a professional and standardized manner  
- The committed and active sale of additional offers is also in your area of ​​responsibility  
- You carry out fare refunds and advise customers on all matters related to a trip  
- You receive customer suggestions and complaints  
- Actively addressing and advising customers on the use of digital apps and ticket machines  
  
  
Your profile:  
  
- You have successfully completed training as a traffic service clerk or comparable commercial training with professional experience in a service-oriented area  
- You have good knowledge of traffic geography and know the route maps of the DB  
- High affinity for new sales media such as smartphones, tablets and the Internet  
- You convince with knowledge and skills in complaint and conflict management, with the aim of offering the customer a solution at the first contact  
- Good knowledge of English, ideally other foreign languages  
- Willingness to work shifts, weekends, Sundays and public holidays  
  
  
your advantages  
\* You can be sure of a long-term perspective through your permanent employment in a future-oriented group.  
\* You always give everything and therefore get a lot in return: a standard salary package with generally permanent employment contracts and job security as well as a wide range of fringe benefits and a company pension scheme.  
\* With seminars, training courses and qualifications, we offer you individual and long-term development and promotion opportunities at specialist, project or management level.  
\* We not only meet you at eye level, but usually where you are at home. With jobs in every federal state, in large cities as well as in smaller towns and communities.  
  
Equal opportunities and self-determined participation of the severely disabled and equals as well as respectful cooperation are firmly anchored principles within the DB Group. For this reason, severely disabled and equal applicants will be given preference if they are equally qualified.  
In addition, we aim to offer all candidates the same opportunities for starting a career and for training and further education, regardless of social or ethnic origin, gender, religion or belief, age or sexual identity and orientation. We consciously promote diversity and cooperation in our teams. Travel consultant (train) None 2023-03-07 16:09:21.671000